

Coronavirus

Please follow advice from Public Health England at all times:

<https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

Beneficiaries and potential beneficiaries – our new services:

Good Neighbour Scheme – Essential Tasks

We will continue to help with essential tasks e.g. emergency shopping, food bank deliveries, prescriptions collections. Which task is essential will be judged on a case by case basis. If you require this help, please contact us via info@fulhamgoodneighbours.org or on 020 7385 8850.

While we are happy to take other requests for help e.g. gardening, decorating, digital inclusion – we are unable to consider them until our service returns to normal.

Social Clubs Online

Our Art Group will be offered via Skype each Tuesday at 11:00. New members are welcome.

Our Chair Based Exercise Groups will be offered via Skype each Thursday at 14:00 and at 15:00. New members are welcome.

We will explore the possibility of expanding this offer to all our social clubs.

Once our normal service is allowed to resume, all those who attended social clubs in person in March 2020 will be given priority over those who joined online.

Telephone Befriending

We will be offering this new service to all those who until March 2020 have been taking part in any of our activities.

We will aim to offer this service to all those on our database who contacted us in the past.

We will explore the possibility of expanding this offer to new members living in Fulham.

Signposting

We are here to help people resolve their problems as best as we can and will be offering first-class signposting service.

Volunteers and potential volunteers – your support:

Please review your availability via your HUB account. You may decide not to get involved in direct support to older people at this time or you may decide to increase the range of tasks that you do. We will always respect your decision. In any case, we always ask you to follow the advice from Public Health England. If you are providing help with essential tasks, please make sure that you always avoid any contact and use social distancing measures so that the risk to our beneficiaries and to you is

reduced to an absolute minimum. Each situation will be different and your creative input into how we can minimise contact and avoid any risk are welcomed and encouraged. Please contact us to discuss any particular scenarios, we are here to help: info@fulhamgoodneighbours.org; Tel. 020 7385 8850.

Could you offer weekly telephone befriending to older people? If so, please get in touch now.

If you have been involved in regular contact with one of our beneficiaries (e.g. via Adopt a Garden, Befriending, Digital Inclusion) please start offering weekly telephone befriending to them. Please contact your allocated member of staff with regular updates on your telephone calls.

We are unable to process any new volunteer applications at present time. If you decide to apply now, we will respond to your application once the situation returns to normal.

If you wish to join the borough-wide support network, please do so via <https://www.lbhf.gov.uk/help-your-neighbours-volunteering-our-community-aid-network>

Your Fulham Good Neighbours Team

20th March 2020